

E-01345A-08-0172



0000087974

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

ORIGINAL

Investigator: Carmen Madrid

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion No. 2008 70919

Date: 8/21/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Jerry**

Forkasdi

Account Name: Jerry Forkasdi

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip:

is:

Utility Company. **Arizona Public Service Company**

Division: Electric

Contact Name: n/a

Arizona Corporation Commission

Contact Phone: n/a

DOCKETED

Nature of Complaint:

8/13/08

AUG 22 2008

To, AZ Corporation Commission

DOCKETED BY

MM

Re: APS Raise Rates

Do not let APS Rates Again!! I used less electricity this + my bills are all higher than last year.

I'm 70 my wife is 66 were are on SS + I still must work as a Loan Office in the Mortgage business.

This is the worst year for my income in Twenty yr.

I/We can not afford \$417 a month for APS. Tell them to get more efficient & reduce costs. Everything goes up except my income. It's getting impossible high.

Jerry Forkasdi

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

August 21, 2008

DOCKET CONTROL
AZ CORP COMMISSION

2008 AUG 22 12:31

RECEIVED

Mr. Jerry Forkasdi

E-01345A-08-0172

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 70924

Date: 8/22/2008

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

Complaint By: First: Last:
 Carolyn Perry

Account Name: Carolyn Perry

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Casa Grande

CBR:

State: AZ Zip: 85222

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: n/a

Nature of Complaint:

***** E-01345A-08-0172 *****

*** REFERRED FROM COMMISSIONER MAYES' OFFICE ***

Customer is oposed to the proposed rate increase. Customer has been satisfied with APS service for the past 30 years, but feels that now is not the time for a rate increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I spoke with customer and advised her that I would enter her comments in the Docket for this case and all the Commissioners would have the opportunity to review them before making a decision. I also thanked her for taking the time to let the Commission know her thoughts about this matter.

End of Comments

Date Completed: 8/22/2008

Opinion No. 2008 - 70924